



# NEWS RELEASE

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## City of Yuma Police Department

**Date:** Wednesday, April 22, 2015  
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### GREEN DOT CITY OF YUMA EMPLOYEE PORTRAYAL SCAM

Scammers have found many ways to get the public to believe they represent well known organizations and businesses. Lately, Yuma area businesses have been the target of a City of Yuma Water Department portrayal scam.

#### **Here's how the scam works:**

The scammer calls the victim by phone and identifies himself as a City of Yuma Water Department employee.

The victim is told they are delinquent on their water bill and a work order is in place to "shut the water off". The scammer tells the victim they must pay the delinquent bill, immediately.

The victim is instructed to pay the delinquent bill by transferring funds to a Green Dot Card. The victim business is informed to call the "scammer" back when the "payment" has been made.

The City of Yuma Water Department will notify customers of delinquent bills by mail. For your convenience, the City of Yuma offers several different ways to pay your water bill. You may pay on-line, by phone (customer initiated call), bank automatic checking/savings withdraw, by mail or in person. Visit [YumaAZ.gov](http://YumaAZ.gov) for more details.

These types of scams can be very effective and the callers can be very manipulative. Always have your guard up and never send or wire money to anyone unless you've confirmed it is legitimate. Never provide any payment information and never give any personal information.

If you have any questions about your water bill, please call the City Water Department at 928-373-5076.